

### **Battersea Depot**

### **Route Guide 306**



#### **DRIVING HOURS**

DRIVING HOUR RULE	LEGAL LIMIT	COMPANY RULE
Continuous driving in one spell	5 <sup>1</sup> / <sub>2</sub> hours (330 Minutes)	5 ½ hours (330 minutes) – call iBus at 270 & 300 minutes per driving spell
Total driving in a day	10 hours (600 minutes)	9 ½ hours (570 minutes) – call iBus at 540 minutes
Total hours worked in a day	16 hours (960 minutes)	14 hours (840 minutes)
Consecutive days worked	13 days & then 24 hours rest	13 days & then 1 whole calendar days rest
Rest between duties	10 hours (600 minutes) (can be reduced 3 times per week)	10 hours minimum

### DO NOT FORGET TO SIGN ON & OFF FOR YOUR DUTY

Drivers must carry their driving licence and DQC cards with them at all times.

# TWO HANDS ON THE WHEEL

Please remember to keep two hands on the wheel at all times.

Under NO CIRCUMSTANCES will one handed driving be tolerated.

If found to be using one hand while being assessed this is an automatic 3A or above.





- No reading of newspaper
- No completing log card or other paperwork
- No eating or drinking





#### **Wrightbus ElectroLiner Warning Lights**

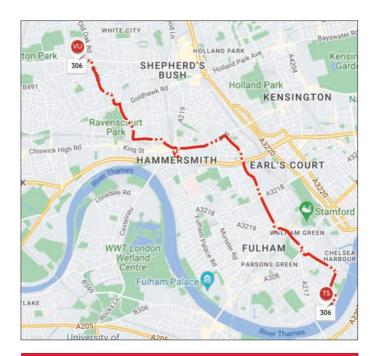
If any of the following symbols appear (amber), you should proceed with caution and report the fault on your Vehicle Defect Card. If red, stop the bus where safe to do so and call iBus.

lcon	Icon Description	Stop When Safe to do so	Proceed with Caution	Other Warning Texts (Blue/Green/White)
(D)	Circuit 1 Air Pressure Low	1		
(2)	Circuit 2 Air Pressure Low	1		
(P)	Park Brake Pressure			
	Coolant Level Low 1	1	1	
Ġ	Engine Bay Temp High	1		5 1
(8)	Runaway Bus Prevention *			
((())	Governor Pressure *		25.0	3
(B)	EBS Warning	1	1	
ACC	Accelerator Pedal Fault	1	1	
7_	DCDC Converter Failure	1		6 1
MUX	Multiplex Node Warning	1		
0	eAir Compressor	1	1	
<u></u>	Power Steering	1	1	
(0)	Brake Pedal	1		1 1
- 0	Batt Charging Fault	1		
0.	Emergency Door Open	1		
ŲĪ,	ECAS Warning	1	✓	2
	Drive Motor	1	✓	
-00	24V Battery Area Thermal Warning	1		
d	Drive System	1	1	
dh.	Drive System RedFlashicon	1	1	
- [12]	Drive Coolant Temp High	1	1	3
HVIL	High Voltage Interlock	1	1	
(A)	eAir Thermal Switch	1		
4	BPS warning	1	1	
幽	High Voltage - Isolation		1	

Icon	Icon Description	Stop When Safe to do so	Proceed with Caution	Other Warning Texts (Blue/Green/White)
	HV Battery String 1 - General Fault	<b>✓</b>	1	1
	HV Battery String 2 - General Fault	1	1	
	HV Battery String 3 - General Fault	✓	1	j
	HV Battery String 4 - General Fault	✓	1	
	Battery Contactor	1		
0	Power Steering Oil Level Low		1	ž
	RAPS		1	<b>Y</b>
(1)	Brake Lining Warning Axle1		1	
(2)	Brake Lining Warning Axle2		1	7
do	HV Battery - General Warning	1	1	-
8	Washer Fluid Level Low		1	3
X	Kneeling Inhibit		1	
DOOR	Door Override		1	7
d	Engine Compartment Door Open		1	
56	Charge Flap open		1	3
0	E-Stop	1		
1	Tacho Warning		1	1 1
1	Bus Stopping Bell			V
Ġ	WC Bus Stopping Bell			1
@	Heated Windscreen		1	<b>/</b>
9	Windscreen Demist		1	
14	Wig Wag Lamp	1	1	1
Ģ.	ECAS Level Not Specified		✓	
(%)	Overspeed		✓	1 1
8	Fire	1		1 1
r	Fire Suppression	1	1	
- 6	BTMS Fault	1	1	3 1

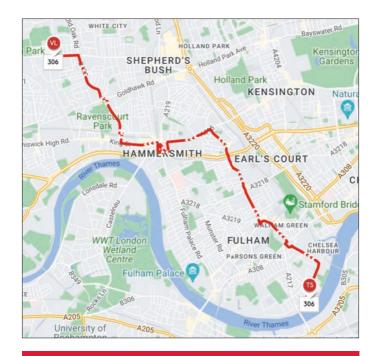
<sup>\*</sup> Icon only currently used for bar graph identification

<sup>†</sup> Fuel cell coolant level on H2



### Route 306 Towards Sands End, Sainsbury's

The Vale, Askew Road, Goldhawk Road, Paddenswick Road, Dalling Road, Glenthorne Road, Beadon Road, Hammersmith Broadway, Hammersmith Bus Station Northern Entrance Ramp, Hammersmith Bus Station High Level, Hammersmith Bus Station Northern Exit Ramp, Hammersmith Broadway, Butterwick, Hammersmith Road, North End Road, Fulham Road, Fulham Broadway, Harwood Road, New Kings Road, Bagley's Lane, Harwood Terrace, Imperial Road, Townmead Road, Watermeadow Lane, William Morris Way



### Route 306 Towards Acton Vale, Bromyard Avenue

William Morris Way, Townmead Road, Imperial Road, Harwood Terrace, Bagley's Lane, New Kings Road, Harwood Road, Fulham Broadway, Fulham Road, North End Road, Hammersmith Road, Butterwick, Talgarth Road, Hammersmith Bus Station High Level, Talgarth Road, Queen Caroline Street, King Street, Studland Street, Glenthorne Road, Dalling Road, Paddenswick Road, Goldhawk Road, Askew Road, The Vale

#### Route 306 towards Fulham, Sands End

Second Avenue

First Avenue

**Uxbridge Road** 

Askew Road Library / Gayford Road

Ashchurch Terrace

Kelmscott Gardens

Goldhawk Road

John Betts School

Ravenscourt Park Station

**Lamington Street** 

Iffley Road

Hammersmith Stn / H&C and Circle Lines

Hammersmith Bus Station

Latymer Court

**Brook Green** 

Kensington Olympia

Lytton Estate

West Kensington Station

West Kensington Estate

Lillie Road

North End Road Market

Fulham Broadway

Fulham Town Hall

Tyrawley Road

Harwood Terrace

Imperial Wharf Stn / Chelsea Harbour

Bagleys Lane

Glenrosa Street

Sands End / Sainsbury's

#### **Route 306 towards Acton Vale**

#### Sands End / Sainsbury's

William Morris Way / Sainsbury's

Glenrosa Street

Imperial Wharf Station / Imperial Road

Imperial Road / Chelsea Harbour

**Fulmead Street** 

**Harwood Terrace** 

Tyrawley Road

Fulham Town Hall

**Fulham Broadway** 

Shorrolds Road

Lillie Road

West Kensington Estate

West Kensington Station

Lytton Estate

Kensington Olympia / Hammersmith Road

Brook Green

**Latymer Court** 

Hammersmith Broadway

Hammersmith Bus Station

Livat Hammersmith Shopping Centre

Hammersmith Town Hall

Ravenscourt Park Station

John Betts School

Goldhawk Road

Kelmscott Gardens

Askew Road Library / Gayford Road

**Uxbridge Road** 

Third Avenue

Acton Vale / Bromyard Avenue

#### Sands End, Sainsbury's, William Morris Way (Stand)





Residential area. Can very busy at time due to Sainsbury's supermarket nearby. Care and caution when navigating round this location. Be wary of pedestrians not being aware of quiet electric vehicle being present.

REMEMBER – It is a legal and contractual requirement to switch off the engine when on any Bus Stand

- Care and Caution
- Ensure mirror / blind spots checks are done
- Stick to residential speed limit
- Follow the 3 "Sees"

#### **Bangley's Lane**





Mobiles heading towards Sands End, caution to the tight left hand turn from the A308 onto Bangley's Lane. Also please be aware of the Yellow Box Junction at this location.



Please drive with care



- Care and Caution
- Ensure mirror / blind spot checks are done
- Do not proceed until exit is clear
- Follow the 3 "Sees"

#### **North End Road**

Care & Caution at this location.
Market stalls are located on
North End Road. Pedestrians may
attempt to cross the road from
behind market stalls.

#### **Solution:**

- Follow the 3 "Sees"
- Patience
- Be extra vigilant on market days. Pedestrians may appear from behind market stalls attempting to cross the road



NORTH END
ROAD SW6

#### **Olympia**



Please beware of the metal poles as you turn left onto Hammersmith Road from North End Road. Please take wide birth ensuring tight left-hand turn can be mitigated, ensuring the safety of all road users.

- Care and caution
- Forward planning is essential here
- Follow the 3 "Sees"

#### **Hammersmith Bus Station**



Busy Bus Station with lots of movement from other buses and pedestrians – risk of collisions with other vehicles. Pedestrians may cross the roadway at any point. Also, the entry into the bus station involves turning right across two lanes of traffic also with the possibility of many pedestrians not paying attention when crossing the road. Collision may occur if care and caution is not practised.

This location also has high kerbs on both approach and exit. Care & caution is to be exercised.

- Care and caution
- Follow the 3 "Sees"

#### **Curtailment Points**

#### **Towards Acton Vale:**

- Askew Road, Seven Stars Corner
- Hammersmith Town Hall
- · Hammersmith Bus Station, Upper Level

#### Towards Sands End, Sainsbury's

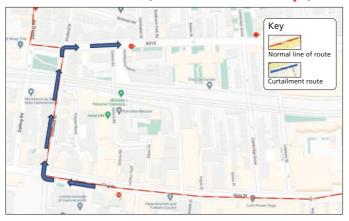
- Hammersmith Bus Station, Upper Level
- West Brompton, Empress State Building
- Fulham Broadway
- Chelsea Harbour, Imperial Road

#### Askew Road, Seven Stars Corner (From Sands End Sainsbury's)



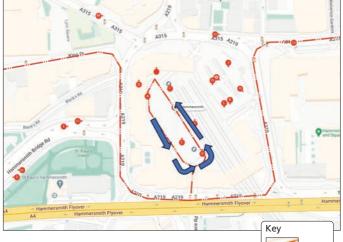
- Set down on Paddenswick Road, bus stop ST
- Circumnavigate the mini roundabout, retuning back onto Paddenswick Road
- Pick up at but stop SY

#### Hammersmith Town Hall (From Sands End Sainsbury's)



- · Set down on King's Street, bus stop WA
- Turn right onto Studland Street, then turn right onto the A315
- Pick up at but stop E

#### **Hammersmith Bus Station Upper level (From Sands End)**

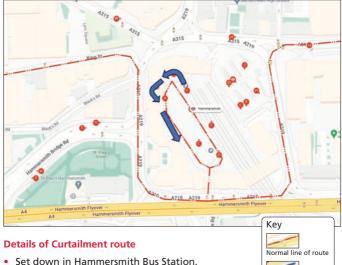


Normal line of route

Curtailment route

- Set down in Hammersmith Bus Station, upper level, Bus Stop B
- Circumnavigate the one-way system within the bus station, picking up at Bus Stop F

### Hammersmith Bus Station Upper level (From Acton Vale, Bromyard Avenue)



Curtailment route

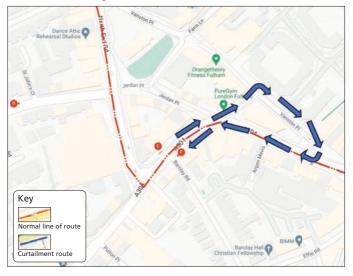
- Set down in Hammersmith Bus Station, upper level, Bus Stop F
- Circumnavigate the one-way system within the bus station, picking up at Bus Stop B

#### West Brompton, Empress State building (From Acton Vale)



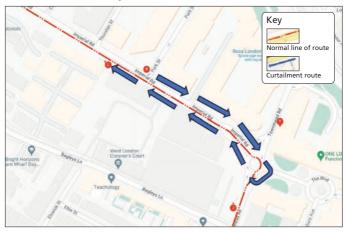
- Buses proceed from North End Road, setting down at bus stop BR
- Turn left into Lillie Road, and continue along until you turn left into the Empress State Building forecourt (TFL Stand)
- Circumnavigate the bus stand.
- Turn right back onto Lillie Road, and the right at the end back onto North End Road
- Pick up at bus stop BR

#### **Fulham Broadway (From Acton Vale)**



- Buses set down at Fulham Road, Bus stop E
- Turn left into Jerdan Place, follow the one-way system round to the right which will turn into Vanston Place
- At the end of the road turn right back onto the A304, Fulham Road
- Pick up at Bus Stop F

#### **Chelsea Harbour, Imperial Road (From Acton Vale)**



#### **Details of Curtailment route**

- · Buses procced from Imperial Road, set down at Bus Stop R
- Circumnavigate the roundabout at Imperial Wharf Station
- Continue back along Imperial Road, picking up at Bus Stop L

# Ravenscourt Park Station And Market Hammersmith Station / H&C and Circle Lines Hammersmith And And Market Hammersmith And And Market Fulham Broadway Fulham Town Hall Imperial Wharf Station / Chelsea Harbour Kensington Olympia And And Market Sands End / Sainsbury's

# THREE "SEES"

See 3
Keep 3 seconds
between you and
the vehicle in front

See More
Read the road
ahead and plan



### See Mirror

Properly check your mirrors before every manoeuvre

SEE 3, SEE MORE, SEE MIRROR

# **Keep Your Eyes On The Road**



It can be tempting to check messages, fill out log cards or eat or drink when stationary, e.g., at red traffic lights.

BUT hazards can appear at any point – you should keep your attention on the task at hand and watch the road ahead.

**Highway Code Rule 144:** you MUST NOT drive without due care and attention. Driving requires focus and attention at all times.

**Highway Code Rule 146:** be prepared for unexpected or difficult situations.

**Highway Code Rule 148:** safe driving needs concentration. Avoid distractions when driving such as reading, adjusting the radio, eating and drinking.

# Communication is Key



#### The benefits to you are:

- You can talk to all your customers at once.
- You feel more in control of the situation.
- Customers see you as a professional.
- You will be asked fewer questions.

#### The benefits to your customers:

- It gives them control of their journey and allows them to make alternative plans.
- · It makes them feel safer.
- They can let other people know they may be delayed.

Helpful Tips: Think about what you need to tell your customers and the best place to tell them – write down a few important points if it helps and keep the message short and simple.

Also DO NOT answer the radio while the bus is moving.

# BCES Update: Effort & Communication Is Key

The change aims to put scores back in the control of drivers, it aims to ensure drivers are not penalised when communication is a challenge if the driver has taken steps to improve communication. The measure will no longer focus on how clearly the driver spoke but focus on behaviours. If the driver is having difficulties hearing the assessor, or the assessor has difficulties hearing the driver, the assessor will look

for whether the driver takes any positive action to improve communication. If the driver takes positive action but the assessor is still unable to gain a response to their question, the driver will receive the top score for both Communication and Knowledge. Assessors will play their part, if they don't receive a full response they will repeat their question and / or ask the driver to repeat their response.

### Examples of positive actions that assessors will be looking for include:

Leaning closer to the screen to hear better Closing the window to hear better

Turning cab fan/blowers off to reduce noise

Asking customer to repeat their question Attempting to confirm customer has heard/understood

In situations where communication is a problem and the driver does not take any positive actions, such as those above, the driver will continue to receive low scores for Knowledge and Communication.

## Step-by-step guide to record/report incident/accident on your bus or on the road

- 1 If a customer is injured on your bus ask them if they need medical attention
- When a collision happens on the road exchange details with the person/s involved and issue them with the Bump Card
- If medical attention is required call CODE RED
- When the ambulance/police arrive get the reference number and/or registration/fleet number
- If medical attention is not required take the injured person's details and if possible any witnesses' details
- 6 Report the incident to iBus and ask for the case reference number
- When you come back to the depot you must report the incident to the helpline 034 5018 1829

